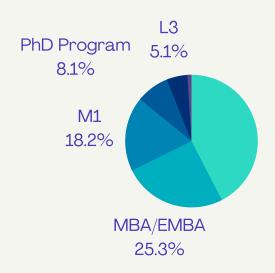
You were **185 to respond** 

### PROFILE PARTICIPATION

Students



How did you hear about the Learning Center?



- 1- By word of mouth
- 2- On the Portal HEC
- 3- By an e-mail from the Learning Center

	71%
	54%

**31**%

71%

know that the Learning Center is open 24/7 67%

M2/Masters

42.4%

agree that the Learning Center is easy to find

Your overall opinion of the Learning Center



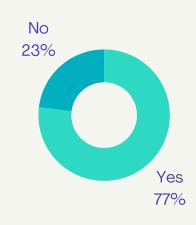
87% favorable opinion of which 32% very favorable



## **DO YOU VISIT**

the Learning Center?





## l go to

the Learning Center

1- To work on site	81%
2- To use the group work/conference rooms	48 %
3- To borrow documents	33%
3- To make prints/scans/ photocopies	33%
4- To consult documents	26 %

## I do not go

the Learning Center

1- You have not yet had the opportunity to attend

2- You don't feel the need to use it anymore

45 %

3- You don't have time to attend

#### DO YOU CONSULT

the Learning Center website?

# No 31% Yes 69%

### I visit

the Learning Center website

## I do not visit

the Learning Center website

#### WHAT INFORMATION ARE YOU LOOKING FOR

on the Learning Center website?

1- The Learning Center's online ressources

2- Availability of a book/ document

3- Room reservations



46%

40%

### WHY DON'T YOU VISIT OR **NO LONGER VISIT**

the Learning Center website?

1- You didn't know it existed

consult it

Ergonomic

2- You have not yet had the opportunity to

3- You don't have time to consult it

30%

66%

**56**%

33%

60%

**53**%

46%

#### **HOW DO YOU RATE THE** INFORMATION PROVIDED

to you on the Learning Center website?



#### YOU SOMEWHAT AGREE OR STRONGLY AGREE

that the Learning Center website is:

Utile 90% Lisible 82% **72**% Visible

#### 89% overall satisfaction

of which 27% very satisfactory





## COMMUNICATION of the Learning Center

You **somewhat agree or stronly** agree that you are well informed about:

Opening hours

**79%** 

Access conditions

**78** %

Our resources

Our services

suggestions for databases **70** % 3- New titles and suggestions for 60%

academic works

On which media(s) would you like to consult this information:

1- On HEC's Outlook email via the Learning Center

**65**%

3- On the Learning Center website

mobile application

2- On the "My HEC"

42% 36% You would like to receive this information occasionally (once a month)

What information

the Learning Center

2- News and

would you like to receive?



31% would like to receive them regulary (once a week)

If we produced a brochure, you would be willing to consult it:

